



## TERMS & CONDITIONS

Set menu Priced Per Head | Kids under 3 eat for free and under 12 for half price.

Any dietary requirements, let the reservations team know 48 hours prior to the booking and we will do our best to accommodate them.

A deposit is required to secure an event booking.

The deposit will be deducted from the final bill at the time of dining.

The deposit is non-refundable, and one time use only.

The remaining amount on the deposit is non-refundable.

A set menu is compulsory for 10+ guests.

A beverage pack is compulsory for 20+ guests.

A 10% surcharge applies on sundays.

A 15% surcharge applies on public holidays.

A 1.5% surcharge applies on all card transactions.

We take the table preference, however, do not guarantee the exact spot.

Your seat will only be held 15 minutes post your reservation time.

Time duration may apply to all bookings as well as set-menu.

A 48 hours notice is required to increase or decrease the number of guests and number of guests confirmed by this time will be charged for the set menu at the time of dining.

All meat products are halal certified.

Contact our reservations team for more information.

## CANCELLATION POLICY

Cancellation request is required via email- [reservations@crinitis.com.au](mailto:reservations@crinitis.com.au).

If notice is provided less than 7 days prior to the booking date, full deposit is non-refundable.

10% of the total deposit will be deducted while processing the refund if the cancellation complies to the cancellation policy.

The booking date can be transferred if customer is not able to attend and refund cannot be made in such event (in case of short notice, beyond control events).

A refund usually takes 3-5 business days.

*Buon Appetito!*

CRINITIS.COM.AU | (02) 8026 7700